



Houweling group

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Packaging conditions for demineralised water

Effective 1 January 2019

These packaging conditions apply to the delivery and collection of 1,000-litre IBCs for demineralised water by Houweling Group.

For the delivery of this packaging we charge € 125 packaging costs. When you return the packaging you are eligible for a € 100 refund.

In order to receive the refund, the packaging must meet the following conditions:

- The IBC is completely empty
- The IBC has never been used for any purpose other than dispensing demineralised water
- The IBC is clean and undamaged
- The IBC has our original and undamaged label
- The IBC is sealed with the corresponding cap
- The IBC is returned within one year of delivery

You can register your IBC for collection with Customer Service by email via sales@houweling.nl or by telephone on +31 88 1210 400.

In certain situations (for example small quantities and large distances) you may be charged transport costs for the collection. If that is the case, you will be notified in advance.

We check the IBC after collection. If the conditions have not been met, no refund will be given.

We enforce these conditions strictly because incorrect (re)use of these packaging products is hazardous and can lead to injury or damage to persons, property and the environment.

Prices are net in EUR and excl. 21% VAT.

